

UAS-05

Till Prompts, Signage and Proxy Sale Controls

The physical controls a test purchase looks for.

Till prompts

- Age-restricted prompt enabled on every alcohol line, on every till.
- The prompt must require a positive action, not a key that can be held down.
- Display the current 'born before' date at every till and change it daily or automatically.
- Test the prompt weekly and record it below.

Week commencing	Till no	Prompt tested and working	Born-before date correct	Checked by

Signage schedule

Sign	Where	Present?
Challenge 25 notice	Every entrance and every till point	
It is illegal to buy alcohol for under 18s	Every till point	
Acceptable ID list	Staff side of every till	
No proof of age, no sale	Alcohol display area	
CCTV in operation	Entrance	

Proxy sale controls

- Staff watch the transaction, not just the purchaser. Who is waiting outside, who is hovering at the end of the aisle.
- Groups where one adult buys for several young people: refuse and record.
- A customer returning within a short period after a refusal, with a different adult: refuse and record.
- Alcohol handed over immediately outside the door: log it, review CCTV, consider refusing that purchaser in future.

Scope and limitations — read before use

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