

Underage Sales — Staff Knowledge Test

Answer in ink in your own words.

Name: _____ Position: _____ Date: _____

14 questions. Pass mark 80%.

1. At what apparent age does our policy require you to ask for ID?

2. Is Challenge 25 the law?

3. Name four acceptable forms of identification.

4. A customer shows you a photograph of their passport on their phone. Do you serve them?

5. Who commits the offence if alcohol is sold to a child?

6. What is the maximum fine for persistently selling alcohol to children?

7. How many underage sales in what period trigger the persistent selling offence?

8. A man of about 40 buys four cans and hands them straight to a 15 year old outside. What has happened?

9. Can a manager overrule your refusal to serve?

10. When must a refusal be recorded, and where?

11. What do you check on a photocard, in order?

12. You are unsure about an ID. What do you do?

13. Are you allowed to sell alcohol before you have been trained and authorised?

14. What is the due diligence defence and what makes it work?

Staff signature	Assessor signature	Score	Date

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